

# Sarah's Dog Boarding

## Service Agreement

This signed document is an agreement between 'Sarah's Home Dog Boarding' (Pet Service Provider) and the dogs owner - client). These conditions and the booking form constitute the entire agreement between the client and the pet service provider, and supersede any previous agreement between them.

1. I authorize the pet service provider to carry out pet services as outlined in forms that I have completed and submitted. I agree that all the completed information sheets and forms provided in association with this document are true to the best of my knowledge and may be used by the pet service provided when needed.
2. The pet service provider reserves the right to terminate this contract at any time, at its sole discretion; likewise, the client may terminate the contract at any time. Notice must be given in writing by either party wishing to terminate the contract.
3. The pet service provider agrees to provide the services stated in this agreement and supporting documents in a reliable, caring and trustworthy manner. In consideration of these services, and as an express condition thereof, the client expressly waives and relinquishes any or all claims against the pet service provider, its employees or assigns.
4. The pet service provider cannot be held responsible for any incident or injury resulting from misinformation given at the initial "Meet and Greet" and forms submitted by the Pet Owner.
5. Fees are earned upon acceptance of agreement and are due as outlined in attached Policies and Procedures.
6. I authorize the pet service provider to obtain any emergency veterinary care that may be necessary during the time spent with my pet. I accept responsibility for any charges related to this emergency care. I authorize the pet service provider to utilize an alternative veterinarian (Heath Lodge St Albans) in the event that my primary veterinarian is unavailable. Every effort will be made to contact the owner prior to emergency care. I agree to reimburse the pet service provider for any additional fees for providing emergency care, as well as any expenses incurred for unexpected visits, transportation, housing, food, or supplies.
7. I confirm that all vaccinations, licenses, and any other lawful requirements for this service are current. A copy must be supplied via email or WhatsApp.

I authorize this contract to be valid approval for all future services to permit the pet service provider to accept my telephone/email reservations and enter my premises without additional signed contracts or written authorization.

I understand that a veterinary release form will be supplied in the event that my dog requires urgent care whilst boarding.

I have read and agree to the aforementioned Policies and Procedures, which are part of this agreement. I am aware that I shall keep a signed copy for my records.

(Client) Signed ..... Date .....

(Pet Service Provider) Signed ..... Date .....

Total Amount Payable = £                      Deposit Paid = £                      Balance = £

Bank details for transfer - A/C name: Sarah Hareven      A/C: 98464456      S/C: 40-10-00

One month notice required for full refund of deposit.  
2- 4 weeks notice = 50% of total amount due  
1-2 weeks notice = 75% of total amount due  
Less than week notice - full payment is due